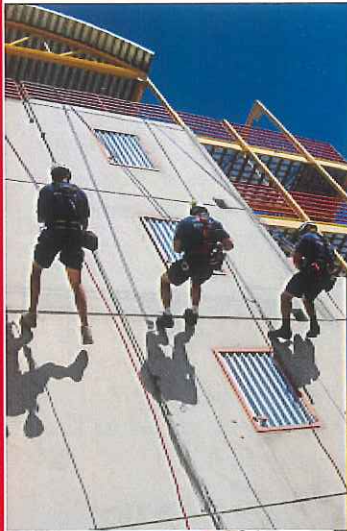


# 2012 Annual Report



## Tempe Fire Department

*We, the members of the Tempe Fire Department, dedicate our efforts to provide for the safety, and welfare of the public through preservation of life, health, property, and the environment.*



**Congratulations to Deputy Chief Gary Ells who celebrated 40 years in the fire service on December 4, 2012**



**Thanks to our Volunteers**

**Willie Massayestewa, Tyler Repp, Daniel Winters, and Joe Rio**

**Fire Marshal Philip J. Van Dyke 11/15/12  
Firefighter and Fire Mechanic Russell W. Rusk 11/30/12**

**Gone But Not Forgotten**



## Chief's Message



The 2012 Tempe Fire Department Annual Report is a direct reflection of the dedication our members have to the community and their commitment to providing the highest level of "all hazards" services. This commitment is made possible through the continued support we receive from the Mayor, City Council, the Interim City Manager, the Tempe Chapter of Local 493, City Departments and the citizens of Tempe.

We have worked together as a team over the past year to continue to deliver effective and efficient services while enduring a slow recovering economy. The City appears to be on an upward swing from one of the worst economic recessions since the Great Depression.

We established a 4D Team at Support Services with the goal to increase fleet readiness. This will assist us in finding efficient methods of keeping our fleet in service and available. This is a Department goal that included the efforts of the Support Services staff and line members, and is intended to create a way for the Department to measure and improve shop performance.

We updated our communications through a FEMA Homeland Security Grant. The grant allowed us to purchase and update our communications to dual-band (VHF-800 MHz) radios and become aligned with the regional build out of the 800 MHz digital trunked radio system.

We graduated two recruits from the Phoenix Regional Training Academy and one from the Mesa Fire Training Academy. This was the first time in the history of Tempe Fire Department that we participated in the Mesa Fire Training Academy. The training academy experience is another component of our commitment to the automatic aid consortium which ensures, first and foremost, that the customer is receiving the highest level of care available at all times and secondly, allows all participating agencies better use of their resources.

We were reaccredited by the Commission on Fire Accreditation International. This was a grueling process that was led by Fire Budget and Finance Supervisor, Debbie Bair. For the first time, the writing process was comprised of not only administrative staff members, but also included several suppression based members. The process allowed us to truly mentor future members in the importance of accreditation and the value it adds to our service delivery. The fact that we have been reaccredited is an indication that we are meeting or exceeding what the Commission has identified as the criterion for best practices.

In 2013, we will continue to utilize our Strategic Plan as our roadmap. We will work on the recommendations received from the Commission on Fire Accreditation International. We will continue to hire, promote, and train Department members as our tenured members retire.

We have an amazing workforce who is dedicated to serving our community. It is through these remarkable members that we are able to provide our community with the highest level of service. In the future, we will continue to commit to our mission of providing for the safety and welfare of the public while seeking efficient and innovative ways to provide service delivery.

## Looking Ahead to 2013

- Hire a Fire Chief
- Complete the Multi-City Hiring Process and hire ten Firefighter Recruits
- Send one member to Paramedic School
- Hire a Fire Mechanic
- Hire a Senior Fire Inspector



## 2012 Statistics

### City Information

Land Area	40.52 sq. mi.
Population	161,719

### Department Information

Total Personnel	182
Sworn Personnel	153
Civilian Personnel	23
Civilian Paramedics	6
FD Operating Budget	\$26,354,274
Insurance Services Office Rating	2

### Total Emergency Calls

Fire	8.95%	1,874
EMS (Medical Calls)	83.25%	17,420
Drownings: Incidents		9
Fatalities		3 (all adults)
Response Time		7:59 at 90%
Turnout		1:14 at 90%
Travel Time		6:02 at 90%

### Fire Loss

Value of Property Involved in a Fire	\$844,195,436
Value of Property Saved	\$841,687,977
Direct Fire Loss	\$2,507,459
Civilian Fire Deaths	1
Civilian Fire Injuries	8

### Incidents by Property Use

Public Assembly	450
Educational	332
Health Care	859
Residential	8,706
Mercantile/Business	1,965
Industrial	30
Manufacturing	39
Storage	52
Outside	5,499

### Fire Prevention Activities

Investigations	82
Inspections	782

### Community and Life Loss Prevention Services

Public Education Presentations, Including: Fire Safety, Water Safety, & Injury Prevention, reaching 5,724 Tempe Residents	136 Classes
Smoke Alarms Installed	10
Juvenile Firesetter Interventions	3
Community members trained by TFD in CPR/First Aid/ AED	265 Participants 40 Classes
In-home Day Care Inspections	22
Car Seats Installed: Car Seat & Booster	141
Fire Extinguisher Training	75 people

## Accomplishments

- ◆ In 2012, the Fire Department successfully completed the Center for Public Safety Excellence reaccreditation process, which was awarded in August 2012
- ◆ Three firefighters were hired and successfully completed Academy training
- ◆ CCR training was conducted at Marcos de Niza, McClintock, Mountain Pointe, Corona del Sol, Tempe and Compadre High Schools, and Kyrene Middle School. A total of 2,606 students, faculty, and security/SRO's were trained.
- ◆ TFD received an overall rating of 95% satisfied in the Fire Department's Customer Satisfaction Survey results
- ◆ Fire Fleet Maintenance entered into an improvement program that looks at all aspects of its business model. Several targeted improvements identified during the program have already been implemented. This is an ongoing process that will bring more efficiencies in the future.
- ◆ TFD began providing Continuous Positive Airway Pressure (CPAP) in the field on 3/9/12
- ◆ Participated in the EM-track pilot program for the State, which is a patient tracking system that was used at the Rock 'n Roll Marathon
- ◆ Developed and initiated a Cadet Program currently consisting of seven members
- ◆ TFD facilities underwent a complete energy retrofit upgrade that included lighting, and the heating and air conditioning systems
- ◆ Renovations to Fire Station 2 that included the kitchen, polished concrete floors, and diesel exhaust system in the bay, and Fire Station 5 that included polished concrete flooring
- ◆ Provided Fire EMS staffing and support for more than 122 special events which includes the Rock 'n Roll Marathon, 4th of July, Ironman, Buffalo Wild Wings Bowl, and New Years Eve on Mill Avenue
- ◆ Acquired operational equipment from the State Homeland Security Grant Program for the Central Regional All Hazards Incident Management Teams, including two hook-lift command pods, pup trailers, and a 150KW generator
- ◆ Portable and mobile radios were replaced with dual-band radios throughout the Department

Six grants were secured by TFD:

- ◆ Department of Homeland Security Urban Area Security Fire \$6,720 - Terrorism Liaison Officer equipment
- ◆ Staffing for Adequate Fire and Emergency Response \$445,332 - Hire three firefighter positions
- ◆ Arizona Homeland Security -Community Emergency Response (CERT) - \$4000 Training
- ◆ Department of Homeland Security Urban Area Security \$66,560 - Rapid Response Team training
- ◆ Federal Emergency Management Agency \$48,300 - laptop automated field inspection reports
- ◆ 100 Club of Arizona's Safety Enhancement Stipend Award \$1,372 for Medical Support Unit cooling station



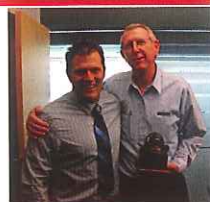
## Promotions



Hans Silberschlag, Assistant Chief  
Randy Coker, Deputy Chief  
Andy Harmon, Captain Paramedic  
Tyler Yarbrough, Captain Paramedic  
Jon Duffy, Engineer

## Recognition

Senior Fire Inspector Fred Guelich  
received the 2012 Jim Gaintner  
Leadership Award



## Joining the Department

Firefighters: Joel Mullens, Eric Gordon, Douglas  
Myers  
Civilian Paramedic Ryan Nolan  
Fire Service Inventory Technician Tom Abraham  
Administrative Assistant II Jennifer Svetichan  
Senior Fire Inspector Jim Schmit  
Part-time Fire Mechanic Ty Duncan  
ASU Intern Christina Muir

## Cadet Program

Justin Parsons, Eric Salgado, James Basko,  
Isaiah Moore, Derek Felton, Lindon Voglezon,  
Adam Stapley, and Joshua Sipes



## Hazardous Materials Graduates

Engineer Todd Lunn, Firefighters Luke Demler and  
Luke Killough

## Military Deployment

Daniel Hernandez was deployed with the U.S.  
Marine Corps to the Middle East.

## Technical Rescue Graduates

Engineer Adriel Martinez, Firefighter Michael  
Greene, Captain Joel Ziegler, Firefighters Lance  
Carlson and Luke Killough

## Retirements

Fire Chief Mark Simmons 4/27/12  
Firefighter Bo Herring 4/30/12  
Assistant Chief/Fire Marshal Marc Scott 5/18/12  
Fire Captain Gibby Gorman 7/29/12  
Senior Fire Inspector Mike Reichling 12/1/12  
Hazardous Materials Program Specialist Al Jensen 12/31/12

